

Frequently Asked Questions



Where are the cameras located?

NW 36th St Westbound @ 42 Av/LeJeune Rd

NW 36th St Westbound @ Curtiss Pkwy/NW 57th Av

NW 36th St Eastbound @ South River Dr

NW 36 St Westbound @ Sheridan Dr

NW 42 Av / Lejeune Rd Southbound @ NW 36th St

Why did I receive a Notice of Violation?

A vehicle, registered or leased to you, was recorded on video and photographed by an automatic camera monitoring a traffic control signal at an intersection. The camera is activated when a vehicle fails to stop behind the stop bar or clearly marked stop line when facing a traffic control signal's steady red indication. It is a violation of Florida State Statute 316.074(1) and 316.075 (1)(c)1 to not stop at a red light, flashing red light, red arrow light, flashing red arrow light or at a malfunctioning traffic light. This also includes making a right turn on red in other than

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a careful and prudent manner or making a right turn on red where it is prohibited.

What should I do if I receive a Notice of Violation?

If you receive a Notice of Violation, you may log-on to www.ViolationInfo.com with the information provided in the Notice. There you may view the video of the violation and the images captured. You may utilize a computer at the Miami Springs Public Library if you do not have computer access. Check <http://www.mdpls.org/info/locations/ms.asp> for library hours.

How much is the fine?

The fine is **\$158.00**. No points are assessed and your insurance is not effected. If the fine is not paid within 30 days, a Uniform Traffic Citation will be issued with a fine amount of **\$277.00**. Failure to pay or request a hearing on the Uniform Traffic Citation could result in your driving privileges being suspended.

What are my options?

- **Pay Online:** Log-on to www.ViolationInfo.com by entering your Notice number and PIN shown in the red box in the upper right corner of the Notice of Violation. Click the PAY button. There is a \$4.00 convenience fee assessed at the time of payment. You may utilize a computer at the Miami Springs Public Library if you do not have computer access. Check <http://www.mdpls.org/info/locations/ms.asp> for library hours.
- **Pay by Mail:** Mail your check or money order, payable to City of Miami Springs, in the enclosed envelope *along with the coupon printed at the bottom portion of the Notice of Violation*. Write the Notice of Violation number on the front of your check or money order. **DO NOT MAIL CASH.**

Mail to:

**City of Miami Springs
Payment Processing Center
PO Box 742527
Cincinnati, OH 45274-2527**

- **Pay by Phone:** To pay by phone, call toll free 1-866-225-8875 between 8:00 a.m. and 5:00 p.m. Eastern Standard Time. There is a \$4.00 convenience fee assessed at time of payment.
- **Submit an Affidavit of Non-Responsibility:** You may submit an Affidavit of Non-Responsibility if your vehicle was stolen, sold, or was in the care, custody or control of another person. Please refer to the reverse side of the Notice of Violation for additional and more detailed information. You may obtain an Affidavit of Non-Responsibility by visiting www.ViolationInfo.com. *Filing a false affidavit is a misdemeanor and could result in arrest.*

NOTE: Walk-in payments are NOT accepted.

Who can I call if I have questions?

You may call Customer Service for the Violations Processing Service Center at 1-866-225-8875 between 8:00 a.m. and 5:00 p.m. Eastern Standard Time. **You must be the registered owner of the vehicle to discuss the violation with Customer Service.**

Supporting Documents



[City of Miami Springs Red-Light Camera Enforcement & Intersection Safety Program Brochure](#)



[Notice of Violation Sample](#)



[Uniform Traffic Citation Sample](#)

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Web Links

[Make a Red Light Camera Violation Payment](#)[How it Works](#)[Violation Review Process](#)

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